



Legal Entity Set-up

How to set-up your legal entity in your CSP

This guide will help you to create your legal entity in your Coupa supplier portal (CSP) you will need the following information. You will need to have a legal entity set-up before you can invoice Mitie. Coupa will require 2 Factor-authentication to be set-up to create/ manage your legal entity.

- Your company address.
- Bank & Remit-To Details
- VAT/ Tax registration number (UTR number for UK sole traders)
- Ship from addresses (If shipping from country to country)

"This How to Document" assumes the supplier is already onboarded and have a Coupa supplier portal log-in.

It is recommended that you have one legal entity setup in your CSP account for Mitie, multiple Legal entities attached to the same customer will not default your Remit to details on while creating your Invoice and won't match Mitie's supplier master records. To cancel any old or incorrect Legal entities, click actions and Deactivate Legal Entity. This will delete the current legal entity and will need to click add legal entity for a new one. Manage Legal entity does not allow you to edit allot of your Company information i.e. VAT number bank details etc.

Please note and stop your invoices being disputed: When adding your companies Tax registration/VAT Number please ensure you enter your Tax/VAT code associated with the selected country starting with the country prefix and no spaces e.g: • GB123456789 • FR12345678901 • DE123456789

1. Log in to the CSP.

| upa supplier portal | | ₽ Sec |
|----------------------------|---------------------------------|-------|
| | | |
| | Login | |
| | *Email | |
| | | |
| | Continue | |
| | New to Coupa? CREATE AN ACCOUNT | |
| | Forgot your password? | |
| | | |

Note

You will be required to enabled Multi Factor Authentication (MFA) for financial data, the CSP prompts you to authenticate before you can create a new Legal Entity. For more information check out <u>Mitiesuppliers.com</u>

2. From the top navigation bar, select Business Profile > Legal Entities.

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3. Select the Create button under the Legal Entities header.

Legal Entities

Create

This will display a form.

| Legal Entity Name | | * Cou | ntry/Region | |
|--|---|--|--|------------------|
| Test Supplier | | Unit | ed Kingdom | |
| ax Registrations | | | | |
| Country/Region | | * VAT | ID | |
| United Kingdom | | ▼ GB1 | 23456789 | |
| | | | on't have a Tax ID Number | |
| | | | ب | Add Tax Registra |
| dditional Company I | nformation | Board | of Directors (j | |
| | | | | |
| Ltd Invoice From Addres Please enter the address that | :S you invoice from or | the address where you rec | ive posted and in-person payments. | |
| Invoice From Address Please enter the address that • Country/Region | S you invoice from or Ad | the address where you rec | eive posted and in-person payments. Address Line 2 | |
| Invoice From Address Please enter the address that Country/Region United Kingdom | you invoice from or • Adi • 32 | the address where you rec dress Line 1 London Bridge Street | ive posted and in-person payments. | |
| Invoice From Address Please enter the address that Country/Region United Kingdom City | you invoice from or • Add • 32 • Sta | the address where you rec dress Line 1 London Bridge Street | eive posted and in-person payments. Address Line 2 Postcode | |
| Ltd Invoice From Address Please enter the address that Country/Region United Kingdom City London | you invoice from or * Ad * 32 * Sta | the address where you rec dress Line 1 London Bridge Street te don | Address Line 2 Postcode SE1 95G | |
| Ltd Invoice From Address Please enter the address that Country/Region United Kingdom City London Invoice-From Code ① | you invoice from or * Add * 32 * Sta Lon Prefe | the address where you rec dress Line 1 London Bridge Street te don | Address Line 2 Postcode SE1 9SG | |
| Ltd Invoice From Address Please enter the address that Country/Region United Kingdom City London Invoice-From Code | you invoice from or * Ad * 32 * Sta Drefe Eng | the address where you rec dress Line 1 London Bridge Street ite idon irred Language ilish (UK) | Address Line 2 Postcode SE1 9SG | |
| Ltd Invoice From Address Please enter the address that Country/Region United Kingdom City London Invoice-From Code | you invoice from or * Ad * 32 * Sta Lon Prefe | the address where you rec dress Line 1 London Bridge Street te don rred Language Ilish (UK) | Address Line 2 Postcode SE1 95G | |
| Ltd Invoice From Address Please enter the address that • Country/Region United Kingdom • City London Invoice-From Code ① Ship-From Address Please enter the physical address | ress that your goodd | the address where you rec dress Line 1 London Bridge Street te don rred Language tlish (UK) | Address Line 2 Address Line 2 Postcode SE1 95G be a warehouse address. | |

4. Fill out the fields in the form.

The form contains the following fields:

• Legal Entity Name:

Official name of your business that is registered with the local government.

- Country/Region: Country/region where your business is located.
- Tax Registrations
- \circ $\;$ Country/region where your business is located
- o VAT ID

Please enter your Tax/ VAT code associated with the selected country starting with the country prefix and no spaces e.g:

- GB123456789
- FR12345678901
- DE123456789

If you have more than one Tax/ VAT code you can add additional Tax ID click on

Add additional Tax ID

Please note when creating an invoice in Coupa you will have to remember to select the relevant Tax/Vat code from the supplier tax number field as this can cause tax issues

If your organisation is exempt from tax registration in some countries/ regions please select box 'I do not have a VAT/GST Number' and another field will open up below against which you must capture either a Unique Tax Reference (UTR) registered with your local government or write N/A in the appearing **Local Tax ID** field.

Gibraltar (TIN) add your taxpayer reference number issued by your Income Tax Office.

Invoice from Address section:

Address that you invoice from or the address that you receive mailed and in-person payments.

• Ship from Address section:

Address that you send your commodities from. It can be the same Invoice from Address or a different one.



6. The page displays a message on screen:



7. By clicking continue you will see the Payment method open,

Do not worry it shows as Payment type CHECK (this is a Coupa Bug which has been logged with them to fix) Mitie pay all customers by electronically by the details we hold on our vendor master

| Add Payment Method | | | | View All | Search | | , C |
|---------------------|--|--------------|------------------|-------------------------|--------|--------|------------|
| Payment Method Name | Remit-To Address | Payment Type | Legal Entity | Customer Sharing Status | | Action | IS |
| None | 32 London Bridge Street London LND SE1 9SG United Kingdom Preferred Language: English (UK) | Check | Test Supplier | None | | | |

8. You will see that Customer Sharing status says 'None' to add Mitie click on the 🥖 Icon

9. This will open Edit Remit-To usage page

| | Edit Remit-To Usage | |
|--------------------------|---|--|
| Legal Entity | Test Supplier | |
| Remit-To | 32 London Bridge Street, London, London, SE1 9SG, United Kingdom | |
| | 32 London Bridge Street London, LND, SE't 9SG United Kingdom | |
| Which customers can use | e this account? | |
| Add Additional Customers | | _ Add selected |
| | Denotes customers using Coupa Pay. Remit-to account details will be shared with the customer when they have bee | n successfully validated if the customer |
| | has chosen to send payments for those account types through Coupa Pay. | |
| Customer | nas chosen to send payments for those account types through Coupa Pay. Status Date added | |

10. Click the Drop down on "add Additional Customers and select Mitie Group PLC

| Which | customers can use t | his account? | | |
|------------------------------|--------------------------|---|-------------------------|------|
| Ad | d Additional Customers | | | ~ |
| | | Mitie Group Plc - Vodafone PLC Test Site 💼 | | lida |
| 11. Once selected, click the | Add selected Butto | n | | |
| | Which customers can use | this account? | | |
| | Add Additional Customers | Mitie Group Plc - Vodafone PLC Test Site 🚍 | Add selected | |
| | | Denotes customers using Coupa Pay. Remit-to account details will be shared with the customer when they have been successfully va has chosen to send payments for those account types through Coupa Pay. | lidated if the customer | |

12. You will now see Mitie Group PLC is now showing as a customer at the bottom

| | | Edit Remit- | To Usage | | |
|---|--|--|--|------------------------------|------------|
| Legal Entity Remit-To | Test Supplier 32 London Bridge Street, Londo 32 London Bridge Street London, LND, SE1 9SG United Kingdom | on, London, SE1 9SG, United Kin; | gdom | | |
| Which customers can use Add Additional Customers | this account? Denotes customers using C has chosen to send payments f | coupa Pay. Remit-to account detail or those account types through C | is will be shared with the customer when they have be oupa Pay. | Ad en successfully validated | d selected |
| Customer Mitie Group Plc - Vodafone PLC Te | st Site 🚍 | Status Not linked | Date added | | 8 |
| 3ack | | | | | Next |

13. Click

14. You will now see Mitie Group PLC is showing as a customer



Your Legal entity setup is now complete

For all Coupa supplier help and guides Click here for Mitie Suppliers website.